

Amendment 363 Contract No. 229944

To the Contract for the Design, Implementation, Operation and Maintenance of the Regional Fare Coordination System

This Amendment 363 to the Contract for the Design, Implementation, Operation and Maintenance of the Regional Fare Coordination System is entered into this 13th day of JANUARY, 2016, by and between Vix Technology (USA) Inc. (formerly known as ERG Transit Systems (USA) Inc), a California corporation and wholly owned subsidiary of Vix Mobility Pty Ltd, an Australian corporation, (hereinafter referred to as the "Contractor") and each of the following seven public transportation agencies (hereinafter referred to individually as an "Agency" or collectively as the "Agencies"):

1. Central Puget Sound Regional Transit Authority ("Sound Transit")
2. King County ("King County")
3. Kitsap County Public Transportation Benefit Area ("Kitsap Transit")
4. Pierce County Public Transportation Benefit Area ("Pierce Transit")
5. Snohomish County Public Transportation Benefit Area ("Community Transit")
6. City of Everett ("Everett")
7. State of Washington, acting through the Washington State Department of Transportation, Washington State Ferries Division ("WSF")

Recitals

- A. Effective April 29, 2003, each of the Agencies and the Contractor entered into Contract #229944 ("Contract") to implement a Regional Fare Coordination System ("RFC System") to establish a common fare system utilizing smart card technology. The Contractor is responsible for the development, implementation, operation and maintenance of the RFC System as specified in the Contract.
- B. The Agencies and the Contractor desire to amend Section VI of Exhibit 9, Price Schedule Special Programs, to compensate the Contractor for the work necessary to update certain content on the Cardholder Website (CHW) as described below and in further detail in Change Request CR-12121CHW Survey Link 2015-12 v2.0 as approved by the Agencies on December 8, 2015.

Agreement

NOW, THEREFORE, in consideration of the mutual covenants contained herein, the sufficiency of which is hereby acknowledged, the Parties hereby agree to the above Recitals and the following:

Section 1.0 Description of Work

The Contractor will perform the work necessary to implement content modifications to the ORCA CHW as directed by the Agencies per the requirements documented in Change Request CR-12121 *CHW Survey Link 2015-12 v2.0*.

1.1 The Contractor will modify the CHW "ORCA home page - orcacard.com" as follows:

- (a) Insert a URL address link to a customer survey located at:
<http://www.surveygizmo.com/s3/2459351/ORCA-Customer-Survey>.

- (b) Insert the following introductory text:

Please take a few minutes to complete our ORCA [survey](#) – your comments will help us plan future improvements. Thank you.

- (c) See screen shot below for placement of introductory text:



By bus, train & ferry – it's the easy way to get there

- Works like cash or a pass
- Tracks different fares and transfers automatically
- Manage your card online with a [My ORCA login](#)
- Add value online, at ticket vending machines or at



- (d) The link should remain posted through December 18, 2015.
- (e) Vix will remove the link after regular business hours on December 18, 2015.

Section 2.0 Schedule:

2.1 The work described in Section 1.0 will be completed on or before December 10, 2015.

Section 3.0 Compensation Changes

3.1 In the interests of progressing the Work given the schedule constraints, the Agencies agree to pay the amount of \$2,913 as noted in this Amendment, but only on a non-precedential basis as to payment for similar Work in the future. Section VI (Implementation) of Exhibit 9, Price Schedule, is hereby amended to read as follows:

VI. IMPLEMENTATION

SPECIAL PROGRAMS

LUMP SUM COST

Amendment No. 363

The Contractor will perform the work necessary to post a survey link on CHW and remove the link as directed by the Agencies. TOTAL	\$2,913
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Section 4.0 Other Terms and Conditions

All other provisions of the Contract not referenced in this Amendment Three Hundred and Sixty-Three shall remain in effect.

IN WITNESS WHEREOF, authorized representative of the Agencies and the Contractor have signed their names in the spaces provided below.

Vix Technology (USA) Inc.

By: D. L. K.
Its: General Manager
Date: 1/12/16

The Agencies

By: Clayton Hause
Their: ORCA Operations Manager
On behalf of the Agencies
Date: 1/13/16